

# Quarterly Review Wikipedia Library

Q4 - 2014/15

Approximate team size during this quarter: **2.3 FTE** (.15 Permanent FTE, 2.15 Contractor FTE)

### **Q4 - Wikipedia Library**

#### **Quarterly Objectives Summary**

Objective	Measure of success	Status
1. Enhance editor access to research Team members involved: 4	1) 8 new publishers; 2) 3 non-English publishers; 3) 400 accounts distributed; 4) 100 new users; 5) one new coordinator; 6) Plan to measure citation-impact; 7) Define metric for signup speed	1)Hit 6) Hit 2)Hit 7) Hit 3)75% 4)Hit 5)Hit
2. Scale the English Library model globally Team members involved: 4	1) 20 interested languages; 2) 4 branches in consultations, 3) 3 branches in page setup; 4) Renew activity with 3 existing branches; 5) develop TWL-lite model; 6) 8 total branches	All Hit
3. Share best practices and project models  Team members involved: 2	1) 5 New Visiting Scholars; 2) US WVS to Wiki Ed; 3) Complete Interns model; 4) New Branches Project Menu and FAQ; 5) Initiate documentation on 4 community project models; 6) Consult on WVU Library WIR Grant	All Hit

### **Q4 - Wikipedia Library**

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Objective	Measure of success	Status
4. Extend our network of influence Team members involved: 2	1) Present at 4 major conferences; 2) Exhibit at ALA; 3) scope GLAM-Wiki role within Foundation; 4) 3 WMF Partnerships Brunches; 5) Outline draft of WMF partnership policy	1) Hit 2) Hit 3) Hit 4) 67% 5) Hit
5. Plan for a future TWL platform Team members involved: 4	1) Write development roadmap for LibraryCard Platform, Citation metrics, IP authentication (OAuth), and Reference tooltip guide; 2) Scope timeline for URL resolver, Link Rot, Echo notifications, and Citoid support	All Hit

## **Quarterly Objectives: Successes**

#### Global branches are starting up at scale

- French language volunteers blitzed to set up 3 signups, redesigning the signup, train 2 coordinators, and write a blog post... in 1 week
- Turkish WP started a branch without even telling us, just using our setup kit
- Discovering new project models across local languages, helping us build a menu of projects for communities to try, especially smaller wikis

#### **Great networking presence**

 GLAM-Wiki, DPLAFest, Wikimedia Conference, Project MUSE Keynote, and ALA where we exhibited and presented

Added 11,931 links to partner resources in Q4

Despite nearly 40 partnerships, we have **only 300 to 400 quarterly signups**. (290 received access this quarter with another 158 awaiting distribution)

#### Cause -> Solution

- Lack of direct invitation & publicity -> need to use Echo or central notice
- Individual signups -> need to make simultaneous-signup possible\*
- Hacky password distribution -> need to streamline access transfer\*
- Some partnerships are low value -> need to focus on impactful donations
- Unfamiliarity with donated content -> need integrated search exploration\*
- Global rollout still ongoing -> need more global branches with partners
- High requirements -> we only lowered them mid-way through the quarter
   Starred (\*) solutions will be incorporated into our Library Card Platform

#### Deliver research access donations \*Develop publisher relationships and pitch publishers for donations

\*Create on-wiki infrastructure for access partnerships \*Global announcements of new access opportunities

\*Track user feedback and access needs

\*Maintain relationships with publishers \*Manage distribution when volunteers are unavailable

#### Pilot and document project models \*Establish visiting scholars and interns programs,

through outreach to universities \*Document library initiatives for project menu

#### **Build global programs**

\*Help new global branches of TWL setup \*Grow and track existing branches

Manage people, processes, and metrics

\*Recruit, onboard, and manage volunteer coordinators

\*Documenting TWL processes on-wiki

\*Measuring impact, quality, and spread of projects

\*Manage Twitter and Facebook \*Write Books & Bytes newsletter and blog posts

Share communications and outreach

\*Present at library conferences

\*Liaise with information professionals

#### Conduct technical research and tool-development

\*Develop tools that improve reference workflows and Library processes

#### **Build TWL strategy integrated with WMF planning** \*Review and improve TWL team performance

\*Manage our budget, quarterly goals, and annual planning throughout WMF process

#### Deepen community partnerships at WMF

\*Advise Community Engagement, Advancement, and

Executive team on Libraries & Partnerships

\*Develop a role for GLAM at WMF

\*Run Partnerships Brunch meeting and mailing list

\*Develop WMF partnerships guidelines

# Vikipedi Kütüphanesi Wikipedian Lähdekirjasto

维基百科图书馆 مكتبة ويكيبيديا

Die Wikipedia-Bibliothek
The Wikipedia Library
La bibliothèque Wikipédia
ال كتابخانه ويكى يديا



Phase 1 2012

**English** 

Phase 2 2014

Arabic Chinese German



Phase 3 April '15

Spanish Turkish Norwegian Finnish French Farsi



**Global Rollout** 

Phase 4 July '15

Hebrew Dutch Swedish Estonian

Nepali **Cantonese** Serbian Slovakian

Oct '15

Phase 5... Hindi Korean **Indonesian Japanese** Sundanese Polish Javanese Telugu Ukrainian Catalan

Italian **Tagalog** Bengali Yoruba